

NWR Insurance Road Show
Refund for change to flex fare for flight

AIR CANADA 

Electronic Refund Receipt / Reçu de remboursement électronique

We are pleased to confirm a refund has been processed to your payment card.

Nous sommes heureux de confirmer qu'un remboursement a été porté à votre carte de paiement.

Please print this refund receipt for your reference.

Veillez imprimer ce reçu pour vos dossiers.

Refund Information / Détails du remboursement

Passenger Name:
Nom du passager: Richard Masson

Ticket(s) Refunded:
Billet(s) remboursé(s):
Payment card refunded:
Carte de paiement remboursée:

Date of refund: 08 August 2014
Date du remboursement: 08 Août 2014

**Customer Care
Service au client**

On the web/Site Web
www.aircanada.com

**Air Canada Reservations
Réservations d'Air Canada
1 888 247-2262**

**Aeroplan Centre
Centre Aéroplan
1 800 361-5373**

Amount refunded / Montant du remboursement

Amount eligible for refund: 2,456.00
Montant à rembourser:

Taxes and Airport Fees eligible for refund:
Taxes et frais aéroportuaires à rembourser:

Total Amount Refunded to your payment card in Canadian dollars:
Montant total remboursé sur la carte de paiement en Dollars canadiens: **2,456.00**

NWR Insurance Road Show
Flight change fee

AIR CANADA 

Itinerary / Receipt

Your booking is confirmed. Thank you for choosing Air Canada.
Please bring your itinerary-receipt to the airport.

Main Contact Information

Name: Mr Richard Masson
E-mail
Form of payment:

Booking reference.

Customer Care
Air Canada Reservations
1-888-247-2262
Air Canada Flight Information
1-888-422-7533

International Reservations

Alert me of flight changes
Flight notification

Flight Itinerary

Flight	From	To	Aircraft	Booking class	Status
AC850	Calgary (YYC) Thu 14-Aug 2014 18:30	London Heathrow (GB) (LHR) Fri 15-Aug 2014 10:00 - TERMINAL 2	77W	V	Confirmed
Seat number(s) requested: 43B					
AC857	London Heathrow (GB) (LHR) Wed 20-Aug 2014 12:05 - TERMINAL 2	Toronto Pearson (YYZ) Wed 20-Aug 2014 14:45 - TERMINAL T1 INTL	77W	P	Confirmed
Seat number(s) requested: 5K					
AC1159	Toronto Pearson (YYZ) Thu 21-Aug 2014 15:00 - TERMINAL T1	Calgary (YYC) Thu 21-Aug 2014 17:18	320	G	Confirmed
Seat number(s) requested:					

Passenger Information

Passenger 1

Name: **Mr Richard Masson** Ticket number:

Purchase Summary

Passenger: 1 Ticket number 014 2137 593810

Date of Issue	08-Aug 2014
Fare Amount in Canadian dollars: <i>(including navigational & other charges)</i>	2,267.00
Taxes, Fees & Charges	
Combined Taxes *see fare calculation below (XT)	324.91
 Total Fare in Canadian dollars:	 324.91A

Ticket particularities:
AC ONLY/NON-REF/CHGE FEE

***Fare calculation:**
 14AUG14YYC AC LON R482.98AC YTO R1275.90AC YYC Q21.05R295.74
 NUC2075.67 END ROE1.092170 XT192.00YQ131.16GB1.75UB
 PD482.00YQ25.91CA1.50XG3.25RC55.00SQ128.96GB83.00UB
Canadian tax registration numbers:
 XG Canada Goods and Service Tax (GST) #10009-2287
 RC Canada Harmonized Sales Tax (HST) #10009-2287
 XQ Quebec Sales Tax (QST) #1000-043-172

Fare Rules Summary

- Voluntary changes to your itinerary may require the payment of additional fees and fare upgrades.
- If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip cancellation or medical emergency. We recommend the purchase of travel insurance.
- Tickets are non transferable and name changes are not permitted.
- Advance seat assignments are not guaranteed and may be changed without notice. If your pre-assigned seat is unavailable, we will try to accommodate you in a comparable seat in the same class of service and will refund any applicable refundable fees.

Please read important information and notices regarding Air Canada's [general conditions of carriage](#).

Important Information & Conditions

Please review this itinerary/receipt and should you have any questions, please call 1-888-247-2262 within 24 hours of receipt.

Before You Go: A 'To-Do' List

All passengers are advised to view the [Travel documentation](#) and [US Secure Flight Program](#) US Secure Flight Program for important information on documents and identification required for travel.

Travel Insurance

Canadian Residents - RBC Travel Insurance Company offers Canadian travellers an easy way to purchase travel insurance. Whether you're traveling by yourself or with your family, it's important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of Canada can purchase travel insurance from RBC Travel Insurance

NWR Insurance Road Show
Train From Heathrow Airport
to Paddington, London
August 15, 2014

RECEIPT BELOW

CREDIT/DEBIT CARD PAYMENT RECEIPT

Heathrow Express Ltd

Sale £ 21.00X

Start

Issue

Source

Swiped

Merchant No.

5052771

Transaction No.

VOIDER'S COPY

Debit my card account with the total amount

Please retain for your records

15/08/2014 10:03 0000 1286800

NWR Insurance Road Show - Toronto Hotel

Westin Harbour Castle
 1 Harbour Square
 Toronto, ON M5J 1A6
 416-869-1600
<http://www.starwood.com/>



Masson, Richard Page Number 1 Invoice Nbr
 Guest Number Arrive Date 08-20-2014 15:46
 Folio ID A Depart Date 08-21-2014 08:13
 No. Of Guest 1 Agent EUGEPEN
 Room Number 2912
 Invoice

Tax Identification 811721042RT0001

Date	Reference	Description	Charges	Credits
08-20-2014	RT2912	Room Charge	\$239.00	
08-20-2014	RT2912	Room HST 13%	\$31.07	
08-20-2014	RT2912	Destination Marketing Program	\$6.36	
08-20-2014	RT2912	HST Dest Marketing Program	\$0.81	
08-21-2014				\$-277.24
		** Total	\$277.24	\$-277.24
		** Balance	\$0.00	

For Authorization Purpose Only

RICHARD MASSON

Date	Credit Card	Code	Authorized
08-20-2014			322.65

HST Summary for your stay:

Room Revenue HST	0.00
Food & Beverage HST	0.00
Phone/Fax/Copy Service HST	0.00
Other Revenue HST	0.00
	0.00

Tell us about your stay. www.westin.com/reviews

Continued on the next page

Westin Harbour Castle
1 Harbour Square
Toronto, ON M5J 1A6
416-869-1600
<http://www.starwood.com/>



Masson, Richard	Page Number	2	Invoice Nbr	
	Guest Number		Arrive Date	08-20-2014 15:46
	Folio ID	A	Depart Date	08-21-2014 08:13
	No. Of Guest	1	Agent	EUGEPEN
	Room Number	2912		
		Invoice		

WESTIN FINDS FROM AFAR - Delve deeper into your destination with a curated selection of hidden gems and off-the-beaten-path experiences right by your hotel, all with a Westin point of view. Discover more at westin.com/FindsfromAFAR

Signature _____

NWR Insurance Road Show

Taxi to Toronto Airport

August 21, 2014

R HARD MASSON

CLERK / COMMISS AUTH. NO. / N° D'AUT.

Valid and Expiry Date Checked
Vérification de la date de validité
et de la date d'expiration

D
A
T
E

M/M	M/M	D/J	D/J	Y/Y	Y/Y

Cals to Toronto Airport
21/8

DESCRIPTION	AMOUNT / MONTANT
G.S.T./T.P.S.	58.00
H.S.T./T.V.H.	.
P.S.T./T.V.P.	.
Q.S.T./T.V.O.	.
POURBOIRE	6.00
TOTAL	64.00

CUSTOMER SIGNATURE / SIGNATURE DU CLIENT

5429337

CUSTOMER COPY / COPIE DU CLIENT

Edmonton Dinner with US Consulate

Tax: From Airport Terminal to Car

Edmonton Dinner
→ Terminal to Car

ASSOCIATED CAB ALTA LTD
307 - 41 AVE NE (403) 299-1111
INSIST ON THE PROFESSIONALS

DATE: 2014/08/12
PICK-UP TIME: 23:46
DROP-OFF TIME: 23:53
TRIP ID: B
LOCATION: 073000-45024103707
CAR NUMBER: 1519
DRIVER:
CARD TYPE:
CARD:
EXPIRY:
AUTH: 015336

FARE (\$): 14.10
EXTRA (\$): 0.00
SUBTTL (\$): 14.10

TIP (\$): 4.00

TOTAL (\$): 18.10

SIGNATURE: _____

FOR ONLINE TAXI BOOKINGS VISIT
OUR WEBSITE @ WWW.ASSOCIATEDCAB.CA

CUSTOMER'S COPY